

RETAIL TRADE

INDUSTRY SNAPSHOT 2019

THE WORKFORCE

This industry covers a wide range of activities, separated into 14 groups



- Motor Vehicle Retailing
- Supermarket and Grocery Stores
- Hardware, Building and Garden Supplies Retailing
- Department Stores
- Motor Vehicle Parts and Tyre Retailing
- Specialised Food Retailing
- Recreational Goods Retailing
- Pharmaceutical and Other Store-Based Retailing
- Fuel Retailing
- Furniture, Floor Coverings, Houseware and Textile Goods Retailing
- Clothing, Footwear and Personal Accessory Retailing
- Non-Store Retailing
- Retail Commission-Based Buying and/or Selling

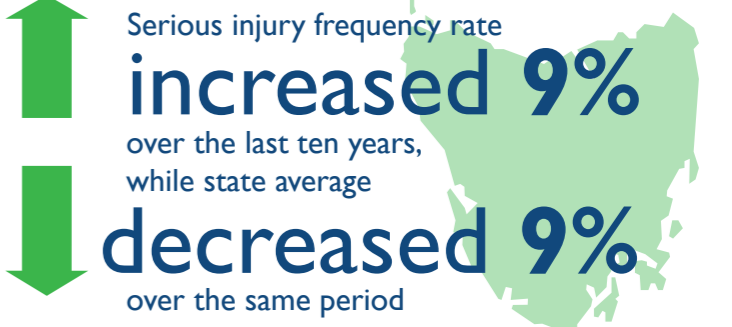


THE INJURIES

540 injuries across the industry in 2019



6.8 serious injuries per million hours worked
25% lower than the state average of 9.1



THE PEOPLE

45-54 year olds report the highest serious injury frequency rates

Motor Vehicle Parts and Tyre Retail had the highest serious injury frequency rate despite a low number of claims

30% of serious injuries occurred in Supermarket and Grocery Stores



THE CAUSES

The most common causes of injury across the industry



ACTION AREAS

Priority conditions and causes identified in the WorkSafe Strategic Plan 2018-2023 relevant to the industry



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