

# Information for Medical Practices

## New Workers Compensation Certificate of Capacity

### New Workers Compensation Certificate of Capacity for Tasmania

On 1 Feb 2024, the new Workers Compensation Certificate of Capacity (medical certificate) was released to medical practitioners in Tasmania. It is a single certificate and should now be used in place of the previous workers compensation medical certificates (initial and continuing/final).

As the name suggests, the certificate better supports positive return-to-work outcomes by focusing on what the worker can do (their capacity rather than their incapacity) and by considering both the worker's physical and psychosocial capacity for work.

#### Accessing the new certificate from Best Practice or Medical Director software

The new certificate is now available from the supplied templates section of both Best Practice and Medical Director. It is a single certificate named 'Workers Compensation Certificate of Capacity – TAS'. In most cases, this update also removed the two previous (old) workers compensation medical certificates from Best Practice and Medical Director (that is, those named as 'TAS – Workers Compensation 1 and 2').

If you can't see the new certificate in your system talk to your practice manager or contact Primary Health Tasmania: [providersupport@primaryhealthtas.com.au](mailto:providersupport@primaryhealthtas.com.au)

#### Accessing the new certificate from the WorkSafe Tasmania website

If your practice does not use Best Practice or Medical Director software, you can access the new Workers Compensation Certificate of Capacity as a fillable/printable PDF from the WorkSafe Tasmania website. It is a single certificate that replaces the previous 'initial' and 'continuing/final' workers compensation paper medical certificates (pads) supplied by WorkSafe Tasmania.

**Access the new certificate here:** [Workers Compensation Certificate of Capacity](#)

Note: If you use medical practice software other than Best Practice or Medical director you may be able to manually import the new certificate into your software system as an .rtf file. If you would like to find out more about this, email [WorkCover.Tasmania@justice.tas.gov.au](mailto:WorkCover.Tasmania@justice.tas.gov.au).

#### How to guide

A guide supporting use of the new Workers Compensation Certificate of Capacity is available from the WorkSafe Tasmania website.

**Access the guide here:** [How To Guide: Workers Compensation Certificate of Capacity](#).

#### What to do with the previous workers compensation medical certificates

If the previous workers compensation medical certificates are still in your practice software, please delete them. If you have paper copies of the previous certificates, please dispose of them. WorkSafe Tasmania will no longer supply paper copies of workers compensation medical certificates.

#### Feedback

You can provide feedback on your experience with the new Workers Compensation Certificate of Capacity using the feedback form on the WorkSafe Tasmania website:

[Provide feedback on the Workers Compensation Certificate of Capacity \(medical certificate\)](#)

#### Questions

For more information, contact WorkSafe Tasmania by calling 1300 366 322 or emailing [wstinfo@justice.tas.gov.au](mailto:wstinfo@justice.tas.gov.au)