

Retail Trade

Industry Snapshot 2023

► The workforce



This industry covers a wide range of activities, separated into 14 groups. The three largest employing groups are:

1. Supermarket and Grocery Stores
2. Pharmaceutical and Other Store-Based Retailing
3. Specialised Food Retailing

► The people

Motor vehicle parts and tyre retailing reported the highest serious injury frequency rate at 12.2 serious injuries per million hours worked



Occupations with the highest percentage of serious injuries



31%

Sales Assistants and Salespersons

19%

Storepersons



► The injuries

414

injuries across the industry in 2023

219 serious injuries

5.8

serious injuries per million hours worked

46% lower than the state average



10%

higher serious injury frequency

rate in 2023 than ten years ago

5

work related worker deaths

in the past ten years



► The causes



1 Body Stressing



2 Falls, slips and trips



3 Being hit by moving objects